# MEDfx 4.0 ASP Client Installation and Configuration

The following procedure installs **Internet Explorer 11 (IE 11)** and **Java 7** onto your local computer. Administrator privileges are required for these instructions; if you do not have administrator privileges, please contact your IT department.

Additional requirements: Adobe Reader 9.0 or higher. This can be downloaded from Adobe's website: https://get.adobe.com/reader
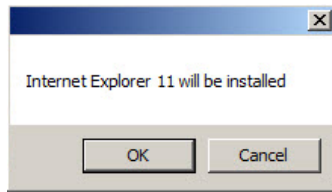
Shortcut Creation

1. Open a web browser (IE, edge, Firefox, Chrome) and download:
   http://updates.medfx.com/medfxpm/IE11Setup_asp.exe

2. If presented with this dialog box, press [**Yes**]
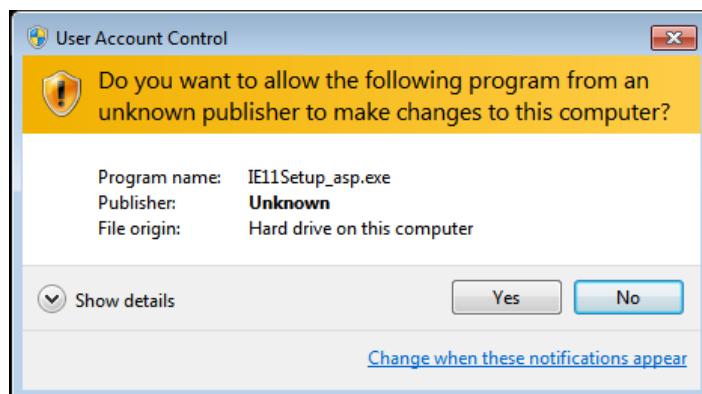
3. To create the shortcut on your desktop, your customer code is required. Enter it here:
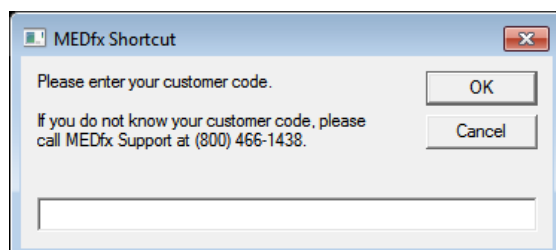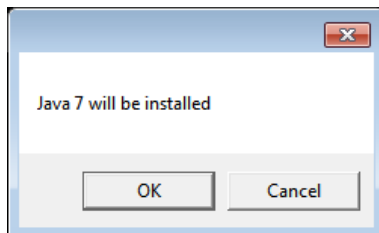
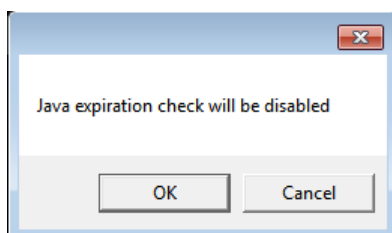4. If IE 11 is not installed, the installer will prompt you to install it. Select [**OK**]

5. If IE 11 was just installed, a restart is required. Select [**OK**]
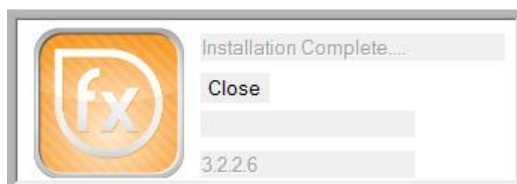

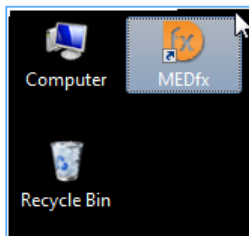6. If you don't have Java 7, the installer will prompt you to install it. Select [**OK**]

7. You will be prompted to acknowledge that "Java expiration check will be disabled". Select [**OK**]
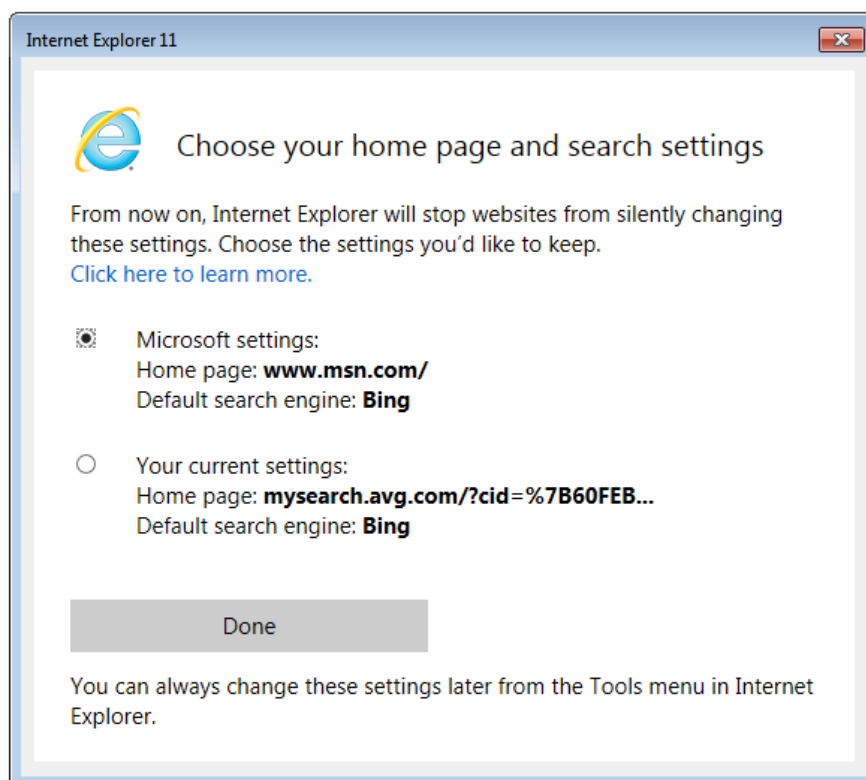

8. When complete, press [**Close**]
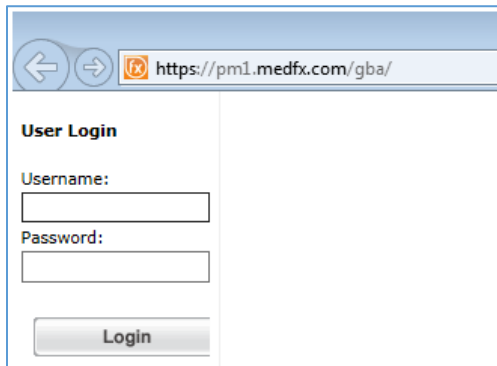
9. A "MEDfx" will now exist on your desktop

Initial MEDfx Login

If this is the first time Internet Explorer 11 is used, you may be prompted to set your home page with a dialog box similar to the following:

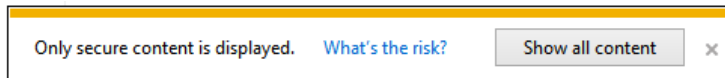After making your choice, press [**Done**]. You will then be prompted with the following screen:

Document ID: 21-1606-061

You may get this selection at the bottom of the browser. If so, select [**Show all content**]

Next, select [**MEDfx Practice Management**] from the following menu:

Document ID: 21-1606-061

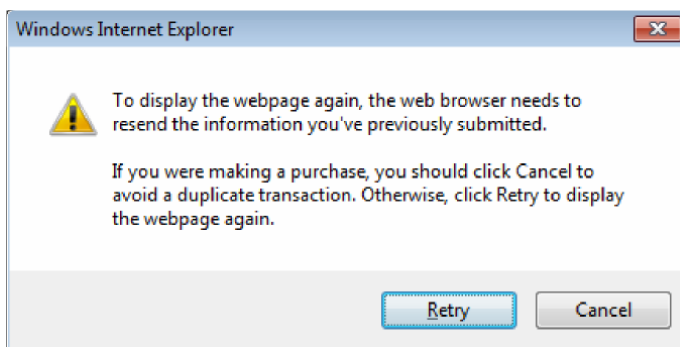Now select your practice and press [**Open Selected Practice**] (You may need to allow pop-ups here):
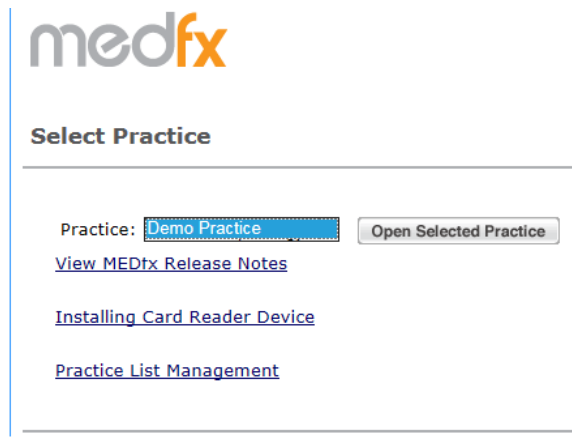
Depending on your security settings, you may be prompted with this dialog box. Select [**Run this time**]
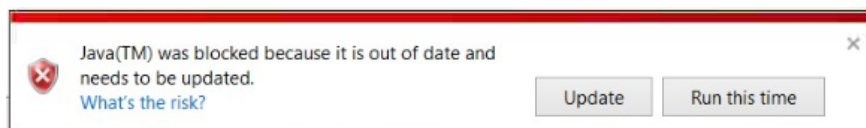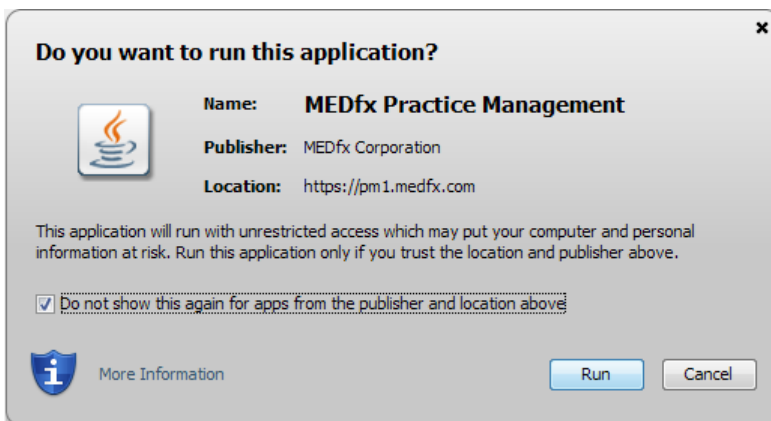

Another dialog box may be presented. If so, select [**Retry**]

On the first login, you may be prompted with the following Java message.
Check the box to "Do not ask again until the next update is available" and then select [**Later**]

Document ID: 21-1606-061

Check the box "Do not show this again for the apps from the publisher and location above" and press [**Run**]:

Upon successful installation, the application should load and you should be placed at the "Front Desk" screen.