

# eStatements

PATIENT STATEMENTS / PATIENT PAY SOLUTIONS

## *Get Paid Faster – Capario’s Patient Statements and Patient Pay Solutions*

MEDfx Corporation is proud to announce the addition of **Patient Statements / Patient Pay Solutions through Capario**, a leader in the revenue cycle management industry for more than 20 years and the clearinghouse already being utilized with your CLAIMfx electronic claims submission solution through MEDfx to its family of unique medical software opportunities.



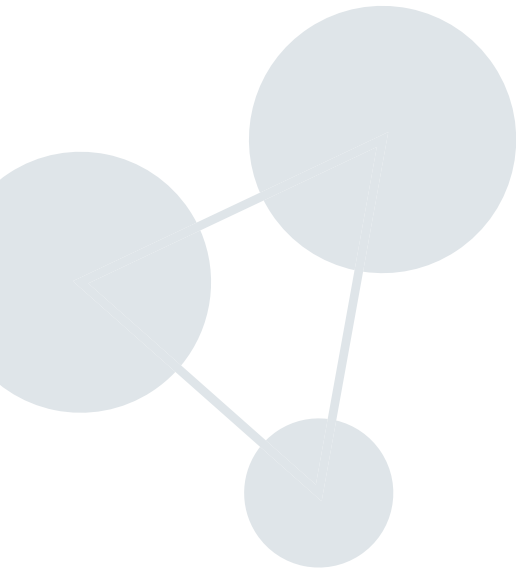
Capario’s patient billing and payments solutions are designed to make it easier for practices like yours to get paid.

Capario’s suite of services are cost/time efficient and suitable for any business of any size, from a small, part-time office to larger institutions. By signing up now, you’ll be setting the stage for improving your revenue stream all year long.

We invite you to learn more about how you can interface your MEDfx PM with Capario’s **Patient Statement and Payment Pay solutions** by contacting your MEDfx Account Manager - **800.421.9497 (option 1 for Sales)**. For additional information you can also contact Capario directly by calling Lori Hyland at 949.596.0540 or emailing [lhyland@capario.com](mailto:lhyland@capario.com).

### Features

- **Submit Patient Statement Files on a Monday and Receive Payments Back in as Little as Two Days**
- **Offer Paper Statements, Electronic Statements, or a Combination of Both**
- **Improve Patient Satisfaction by Offering Flexible Payment Options**
- **Accept Payments Anytime, Anywhere**
- **Get Paid Faster**
- **Dramatically Reduce Bad-Debt Write-offs**
- **Reduce Days in A/R**
- **Offer Online Patient Payment Options**
- **Spend More Time Caring for Patients**
- **Eliminate the Rising Cost of Postage**



## MASTER THE ART OF GETTING PAID.

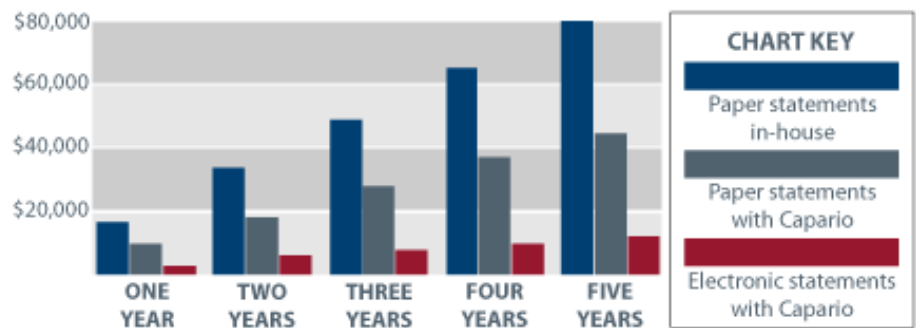
When it comes to getting paid, times have changed. Today, \$1 out of every \$4 owed is now paid by the patient. That's 25% of your practice's revenue.

Is your practice ready for this new reality?

With patients now responsible for a larger percentage of their own healthcare costs, it's more important than ever to have the tools to make paying their bills easier. By offering a variety of bill paying options, you increase your chances of being paid the full amount you're owed, *and* you'll reduce your billing and collections costs—all at the same time.

### SMART PATIENT STATEMENTS

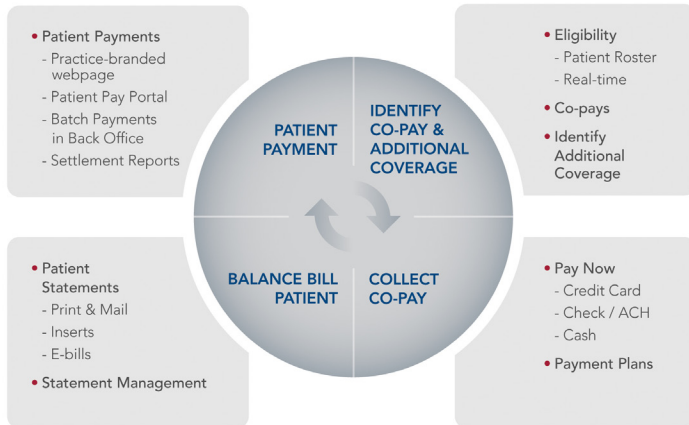
Whether you're doing paper statements or electronic, or a combination of both, Capario can simplify your processes while saving you money. The chart below is based on a 10-provider practice sending 1,250 statements per month at \$1.09 each (includes paper, ink, outgoing and return envelopes and postage).



**CAPARIO IS YOUR COMPLETE SOLUTION FOR STREAMLINING YOUR REVENUE CYCLE.**

Through the easy-to-use Capario portal, you can streamline your entire revenue cycle—from patient check-in and eligibility verification, to claim submission and denial management.

In fact, in an independent study by KLAS®, claims submitted via Capario are paid on first submission at least 90 percent of the time. KLAS also rated Capario as "Best Indirect Clearinghouse" in 2010.



**TAKE PAYMENTS ANYTIME, ANYWHERE.**

Capario helps you gain control of your revenue cycle by giving you options. With our patient billing and payment solution you can collect patient payments quickly and easily at any point throughout the revenue cycle. From patient check-in and check-out, over the phone, through the mail or online, Capario makes it easy.

Integrated with our portal, our solution provides both front- and back-office staff the ability to easily capture payments whenever it's most convenient for you and your patients. Your patients will appreciate the multiple options available to them, increasing patient satisfaction and decreasing patient attrition.

We even offer the ability to have your own patient payment portal where patients can pay their bills online—and it's branded with your logo and colors to fit seamlessly into your practice's website.

**GET PAID FASTER, EASIER AND MORE ACCURATELY.**

From pre-service collections to final patient billing, you'll be able to:

- Take payments with an eligibility response
- Accept payments anytime, anywhere through the Pay Now feature on the Capario portal
- Accept and post checks received in the mail using ACH check conversion, eliminating a trip to the bank
- Offer the option of extended payment plans or recurring payments to patients as necessary
- Establish a protocol around collecting past and current patient account balances at the time of service in order to reduce the number of A/R days
- Reduce the risk of bad debt write-offs

**ABOUT MEDfx**

MEDfx Corporation (formerly GBA Health Network Systems) is a privately-held company with a long history of providing leading edge solutions to the Healthcare Industry and embracing emerging technologies. Over the course of its 25+ year history, MEDfx Corporation has established itself as a leader in software solutions, professional services, systems integration, and software engineering. More than 10,000 practices nationwide and millions of patient lives have benefited from the performance, reliability, and engineering excellence of the MEDfx Solutions Stack. MEDfx Corporation prides itself on the services it provides and the people that help us manage and take care of our customers and partners.

**ABOUT CAPARIO**

Capario is committed to simplifying the healthcare reimbursement process. We make it easier for providers to get paid faster and more accurately by offering innovative, yet simple-to-use solutions that deliver real-time actionable information to help streamline their entire revenue cycle. And with more than 20 years in our industry, Capario has become known for our world-class customer service.

- Processing over one million transactions a day
- Connections to more than 5,000 government and private payers
- Nearly 300,000 provider connections nationwide

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